



Judith A. Riley, J.D.

5909 Northwest Expressway, Suite 101
Oklahoma City, OK 73132

217223

VIA EXPRESS DELIVERY

June 10, 2009

Public Service Commission of SC
Attn: Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: Compliance Item – Utility Representative Form for Telecommunications Carriers
Docket No. 2008-462-C
Order No. 2009-337 of May 29, 2009

RECEIVED
2009 JUN 12 AM 10:10
SC PUBLIC SERVICE
COMMISSION

Enclosed please find the Authorized Utility Representative Form for Telecommunications Carriers which was requested and is being submitted in compliance with the above entitled Order No.

Should there be any questions or additional information required, please do not hesitate to contact me at (405) 755-8177 extension 25 or by email at amckay@telecompliance.net

Sincerely,

A handwritten signature in cursive script that reads "Alicia G. McKay".

Alicia G. McKay
Regulatory Agent

Enclosure

cc: SC Office of Regulatory Staff, Jeanne Gordon, 1401 Main Street, Suite 900, Columbia, SC 29201
Scott Elliott, Elliott & Elliott, PA, 721 Olive Street, Columbia, SC 29205-1853

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☐ Wireless

CERTIFICATED COMPANY INFORMATION

Network Innovations, Inc.

Company Name

773-770-1360

Db/a/fka

Telephone #

1101 W. Lake Street, 6th Floor

Mailing Address

Chicago, IL 60607

City, State, Zip Code

1101 W. Lake Street, 6th Floor

Business Location

Chicago, IL 60607

Cook

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation Systems

Mailing Address: Attn: Foreign Representation

75 Beattie Place, Two Insignia Financial Plaza, Greenville, SC 29601

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Ronald Grason
General Manager (Include Address if different than above)
 773-770-1350 / 312-803-5549 / r_grason@nitelecom.com
 Telephone Number / Facsimile Number / E-mail Address

B. Ray Richardson
Customer Relations/Complaints Representative (Include Address if different than above)
 773-770-1360 / 773-770-0256 / r_richardson@nitelecom.com
 Telephone Number / Facsimile Number / E-mail Address

C1. Ronald Grason
Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)
 Same as above /
 Telephone Number / Facsimile Number / E-mail Address
 1-888-450-2100 billing/customer inquiry 1-866-892-0915 technical assistance

C2. **Customer Contact** (Toll Free Number)

D. Ray Richardson
Engineering Operations (Include Address if different than above)
 Same as above /
 Telephone Number / Facsimile Number / E-mail Address

- Ray Richardson
- E. **Test and Repair** (Include Address if different than above)
 Same as above / /
 Telephone Number / Facsimile Number / E-mail Address
 Ronald Grason
- F. **Emergencies** (During Non-Office Hours)
 312-656-6724 / /
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. **Regulatory Officer** (Include Address if different than above)
 Judith A. Riley, 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103
 405-755-8177 405-755-8377 jriley@telecompliance.net
 Telephone Number / Facsimile Number / E-mail Address
 Ronald Grason
- H. **Dual Party Mailings** (Name)
 Same as above
 (Mailing Address)
 Same as above / /
 Telephone Number / Facsimile Number / E-mail Address
 Monty C. Brant
- I. **Interim LEC Fund Mailings** (Name)
 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103
 (Mailing Address)
 405-755-8177 / 405-755-8377 / mbrant@telecompliance.net
 Telephone Number / Facsimile Number / E-mail Address
 Monty C. Brant
- J. **Universal Service Fund Mailings** (Name)
 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103
 (Mailing Address)
 405-755-8177 / 405-755-8311 / mbrant@telecompliance.net
 Telephone Number / Facsimile Number / E-mail Address
 Monty C. Brant
- K. **Gross Receipts Mailings** (Name)
 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103
 (Mailing Address)
 405-755-8177 / 405-755-8377 / mbrant@telecompliance.net
 Telephone Number / Facsimile Number / E-mail Address

Alicia G. McKay

This form was completed by

Regulatory Agent

Title

Signature

June 10, 2009

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Docketing Department

Post Office Drawer 11649

Columbia, South Carolina 29211

And

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201